



Newsletter

May 2021 Issue 10

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www.roxbournemc.com

Welcome! We hope this newsletter will inform you of the services available our patients and the changes and future plans for the Practice. You can share your ideas for change and improvement, suggestions and/ or feedback by emailing us at ppg.roxbournemc@gmail.com.

PPG MEETING

Due to the Coronavirus outbreak, the PPG Meetings have been temporarily suspended.

New Staff

Rishanthini – our new receptionist
Ankit – PCN Clinical Pharmacist
Rebecca - Paramedic



Coronavirus Update

Please do not visit the practice if you have symptoms associated with coronavirus.

If you are experiencing symptoms of Covid, please use the NHS online symptom checker at 111.nhs.uk/covid-19. For further information about the vaccine and common side effects please visit www.nhs.uk/coronavirus.

When visiting us, please wear a face covering to protect those around you.

COVID VACCINATIONS

Patients are being invited as they become eligible.

The practice IS NOT booking 2nd doses at present nor do we have any information on their availability. Our receptionists are note trained to deal with these queries.

Patients can call Harrow Council's call centre: 020 8901 2698 who can support bookings



Repeat Prescriptions

Medication should be requested within the usual timeframes. Early requests will be rejected. Please allow a minimum of 48 hours for us to process your request.

Please nominate a pharmacy for collection to avoid making extra trips to the Practice.

If it is safe to do so, we may move you to 'electronic repeat dispensing.' Further information can be found in these leaflets: [eRD1](#) and [eRD2](#).

We will be closed on Monday 3rd and Monday 31st May 2021

Appointment System

All requests should be made via Klinik Access on our website.

Per NHS England guidance, we will utilise SMS text, telephone and video consultation methods. If a clinician decides that it is medically necessary to see you in person, they will arrange the appointment.



Interview with Roxbourne Medical Centre Staff – Interview 8

Name: Ankit Shah

Job title: Clinical Pharmacist

What can you do? As a clinical pharmacist I can consult with and treat patients directly. Including managing long term conditions and providing clinical advice to those taking multiple medicines. I assist with the Primary Care Network Contract Directed Enhanced Service by providing tailored patient care where required. I will manage medicines shortages by suggesting suitable alternatives where appropriate and I will resolve day-to-day medical queries.

How often do you work at the practice? Monday – Friday (8.30am – 5pm)

What do you like about Roxbourne? There is a fantastic team here always willing to go above and beyond for patients.

Do you have any hobbies/ interests outside of work? Travelling (when possible) and listening to music.

Primary Care Networks (PCN)

RMC is part of the Healthsense PCN along with 6 other practices (Pinn MC, Kenton Bridge (Dr Raja), Kenton Bridge (Dr Abu), Simpson House, Ridgeway Surgery and Enderley Road MC). Further information can be found on our website [Healthsense PCN](#).

The aim is to share resources and to work collaboratively for the benefit of our local community.

Follow us on:

Facebook: @Roxbournemc



Twitter: @Roxbournemc



Instagram: @roxbournemc



Meet the Team

Some of our team members have changed whilst others are undertaking different roles within the practice.

Our Clinical team:

GPs: Dr Zaidi (m), Dr Farooqi (m), Dr Mirza (f), Dr Doshi (f)

GP Registrar: Dr Najim (m)

PCN Clinical Pharmacist: Ankit Shah (m)

Practice Nurse: Trudy Esposito (f)

Health Care Assistants (HCA): Kellie Brogan (f) and Priyanki Patel (f)

Phlebotomists: Nafees Akhtar (f) and Komal Sandhu (m)

Paramedic: Rebecca Paleka (f)



Our Clerical team

Business Manager: Pratibha Kumar

Practice Manager: Trupti Chauhan

Secretary: Sue Sullivan

And a team of dedicated reception and admin support staff